



Harvey Acoustic Insulating Windows are manufactured from raw materials of the highest quality using the most up-to-date and modern production techniques. Harvey Acoustic Windows manufactured after January 1, 2005 are warranted for residential installations as follows.

**TEN YEAR WARRANTY**

Aluminum or vinyl structural members, screening and component mechanical parts, including locks, keepers, balances and sash retainers, are warranted against defects in material and workmanship for a period of ten years.

Aluminum members that have a baked enamel finish are warranted against blistering, peeling, flaking or checking under conditions of normal wear and service for a period of ten years.

Insulating glass is warranted against material obstruction of transparency resulting from film formation or dust collection on the interior surfaces for a period of ten years.

**EXCLUSIONS AND LIMITATIONS**

The above warranty periods commence on the date of shipment from the manufacturing facility.

This warranty does not cover broken glass; torn screening; damages resulting from improper installation; damages caused by airborne pollutants such as salt or acid rain; negligence or unreasonable use (including failure to provide reasonable and necessary maintenance); stress resulting from localized application of heat that causes excessive temperature differential over the glass surface or the edges of the unit; damage resulting from fire, lightning, windstorms, earthquakes, windborne objects, strain applied to the unit by movement of the building or inadequate provision for expansion or contraction of framing members; condensation on windows, which is a natural result of humidity within the house and the difference between the internal and exterior temperatures; installation in ships, vehicles, or outside the continental United States; seal failure if the seal has been subject to immersion in water; acts of God or other causes beyond the control of the manufacturer.

**This warranty covers only manufacturing defects, is limited to repairing or replacing defective parts or components, and providing return transportation to the manufacturer's nearest place of business, and does not include labor or other costs incurred in the removal, replacement, installation, or reinstallation of the product or any part or component of the product. Harvey Industries (DBA Harvey Building Products) reserves the right to discontinue or modify any of its products without notice and will not be liable under this limited warranty as a result of such discontinuance or modification and will have the right to substitute products which, in its sole discretion, are of equal value and quality. Locking or non-locking screens will not stop a child from falling out a window. Screens are not intended to act as a human barrier.**

The statements contained herein set forth the only express warranties of the above products. Any implied warranties imposed by law, such as implied warranties of merchantability or fitness for a particular purpose, are limited in time to the duration of the above express warranties.

The manufacturer shall not be liable to the buyer for incidental or consequential damages for breach of any written or implied warranty.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

**CLAIMS PROCEDURE**

The product should first be inspected by the company that sold and installed the product to the homeowner within a reasonable time after discovery of a problem to determine if the problem is installation or product related

To make a claim under this warranty for a product defect, either the contracting company or the homeowner should notify Harvey Building Products by calling our Field Service Dept at 1-800-822-0437, visiting our website at [harveybp.com](http://harveybp.com), or sending an email to [fieldservice@harveybp.com](mailto:fieldservice@harveybp.com). The claim must identify the company that the product was purchased from, the window type, installation date, license number and the specific defect.

**CONTRACTING COMPANY**

Name \_\_\_\_\_

City, St, Zip \_\_\_\_\_

Installation Date \_\_\_\_\_

Order # \_\_\_\_\_

Phone \_\_\_\_\_

**HOMEOWNER / PURCHASER**

Name \_\_\_\_\_

Address \_\_\_\_\_

City, St, Zip \_\_\_\_\_